

The Black Watch Castle and Museum Poppy Partner Role Description

Role Title: Poppy Partner	Location: Museum Galleries
Project: Poppies: Weeping Window	Role Supervisor: Kirsty Dodson

Purpose of the role:

To support the Castle and Museum team in the delivery of a world class visitor experience for the duration of the three months that iconic Poppies: Weeping Window sculpture by Paul Cummins, Artist and Tom Piper, Designer, will be on display at the Castle.

Duties and activities may include:

- Welcome Team (car park management, greeting coach groups and visitors, directing visitors)
- Poppy Guides (queue management and direction, visitor engagement)
- Café and gift shop support
- Highlight Tour guide (30 minute Museum tours)
- Events and activities
- General operational support
- Security

Hours or Day(s) Required:

- Available to give time between 30th June and 25th September 2016.
- Willing to attend training session before start date

Skills & Personal Qualities:

- 16 years of age and over
- Confident and comfortable talking to a diverse audience
- Enjoy meeting and speaking to new people
- Excellent communicator
- Excellent customer service skills
- Committed to providing a world class experience
- Have a good memory for facts!
- Be enthusiastic and reliable with good timekeeping
- Passionate about giving people a World Class Experience and creating life long memories
- Ability to follow instruction as well as work to own initiative
- Flexibility and a good team player
- Stamina for long, busy days

Training:

- Induction
- Role-specific training
- FAQ and info booklet provided

Benefits to you:

- Further your interest and knowledge in local history specifically that of The Black Watch
- Contribute to the world class experience we aim to provide to visitors
- Develop your communication skills
- The opportunity to meet a wide range of people
- Support your local Museum
- Be a valued member of a dynamic team
- Be part of Poppies: Weeping Window experience

- **Disclosure Required:** No